# 8 Fixes for the Outlook Stuck on Loading Profile Problem

October 30, 2021




Is your Outlook stuck on loading profile, too? Outlook is one of the most common email services. The built-in compatibility with Windows makes it a flawless addition. It has a certain professional appeal that distinguishes it from other mail providers.

But, it has a fair share of problems. These problems started to surface after Windows 10. The common problem is outlook stuck on the loading profile.

This can happen for countless reasons. Users have reported that a great system or internet connection doesn't make a difference. In simple words, Outlet gets stuck on the loading profile screen. It is before you can even log in.

Ergo, making it a critical problem. Hence, this guide will help you learn about various solutions. There will be some tips and tricks, and methods to further assist you.

This is your one-stop solution for Outlook stuck on the loading profile screen.



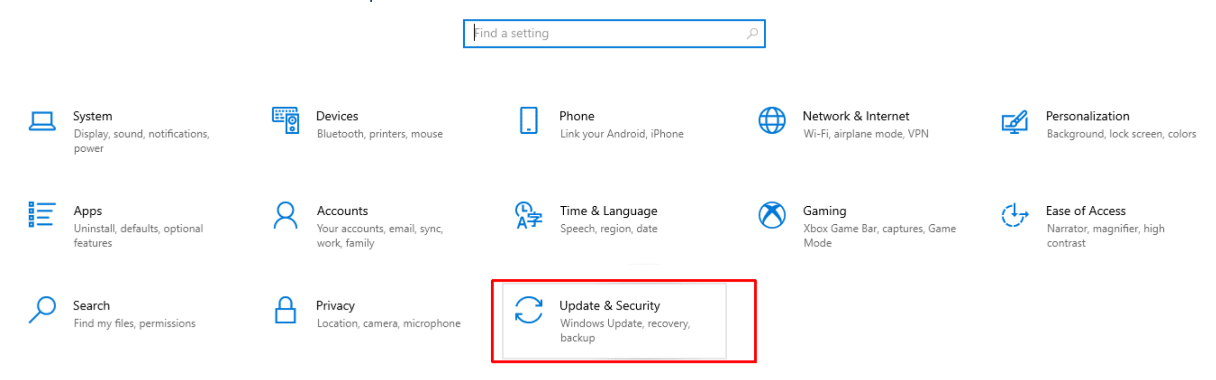

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## A Complete Guide To Fick Outlook Stuck On Loading Profile

Bonus for you! This article has almost every known method. The attempt is to bring you a one-stop guide to solve any problem and try all the solutions. So, let's begin immediately to fix the outlook stuck on the loading profile issue:

### 1. Check For The Windows Updates



Microsoft is notoriously popular for rolling out updates all the time. Their updates never end. They seldom manage to solve any problem, as well. Each update comes with new bugs, glitches, and errors that need more fixes. Thus, it leads to more updates.

The point is, Windows 10 is no different. It is a hub of frequent updates. Yes, these can be pretty annoying but necessary to keep your operating system top-notch.

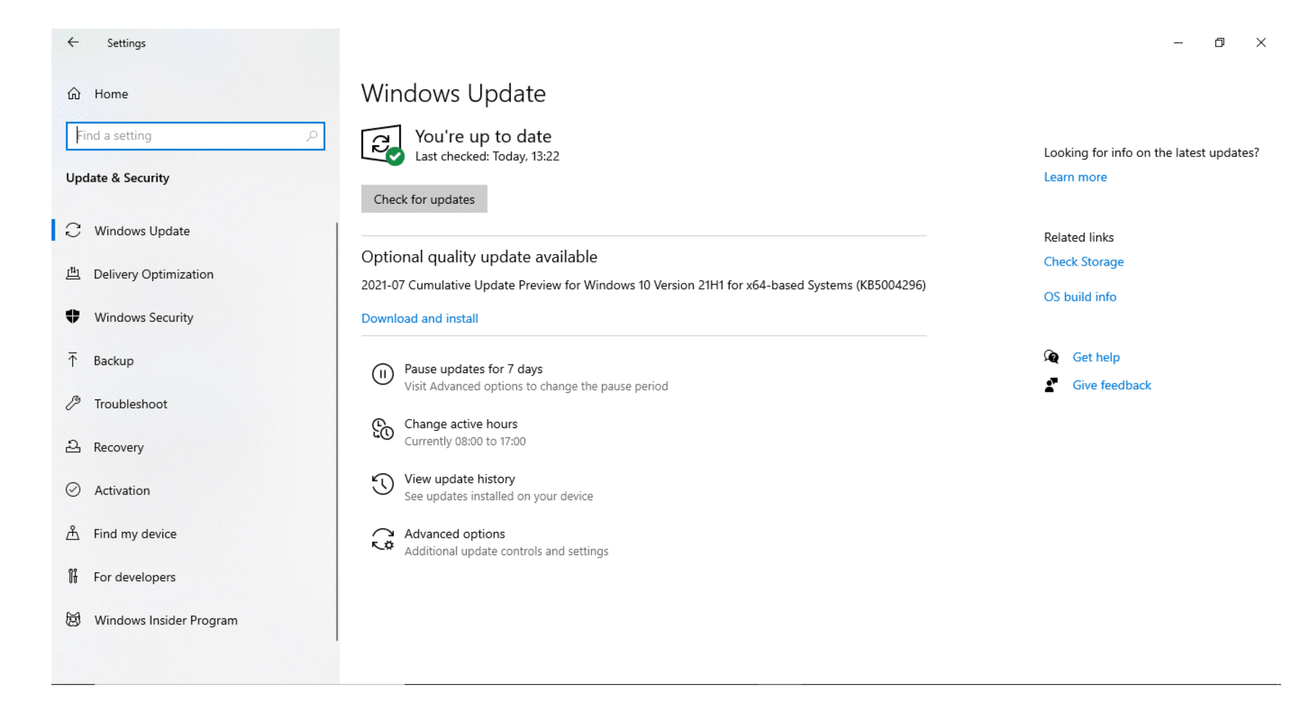
Outlook is a Microsoft application. Hence, it will get updated with the Windows Update. While Microsoft takes its sweet time to listen to their user base, they do heed to the call. Thus, they can launch updates at any time.

These updates may have fixes for the Outlook issue. This could include the Outlook stuck on the loading profile screen. Ergo, you should always check for updates and keep your system up to date.

Before you start going through the guide, this should be the first step. Usually, Windows Updates will install during the hours you're not working or with a shutdown. These are all automated, and there isn't any known way to stop it.

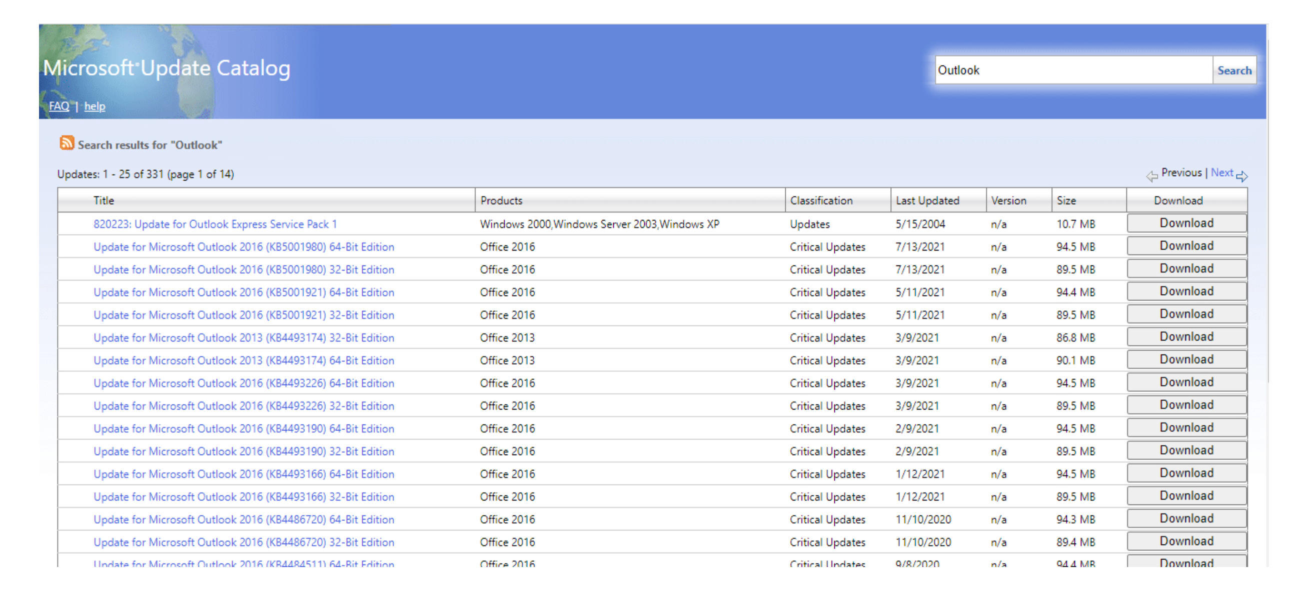
But, you can still check manually to ensure you have an up-to-date system. Follow these steps:

- Press Windows + I keys together to launch Settings.
- There, you will find the Update & Security option. Click on it.
- Then find Check For Updates and click on it.
- If there are new updates available, install them.




If you don't want to update the entire Windows and stick to Outlook, there is a method. You can single out Outlook updates by following this guide:

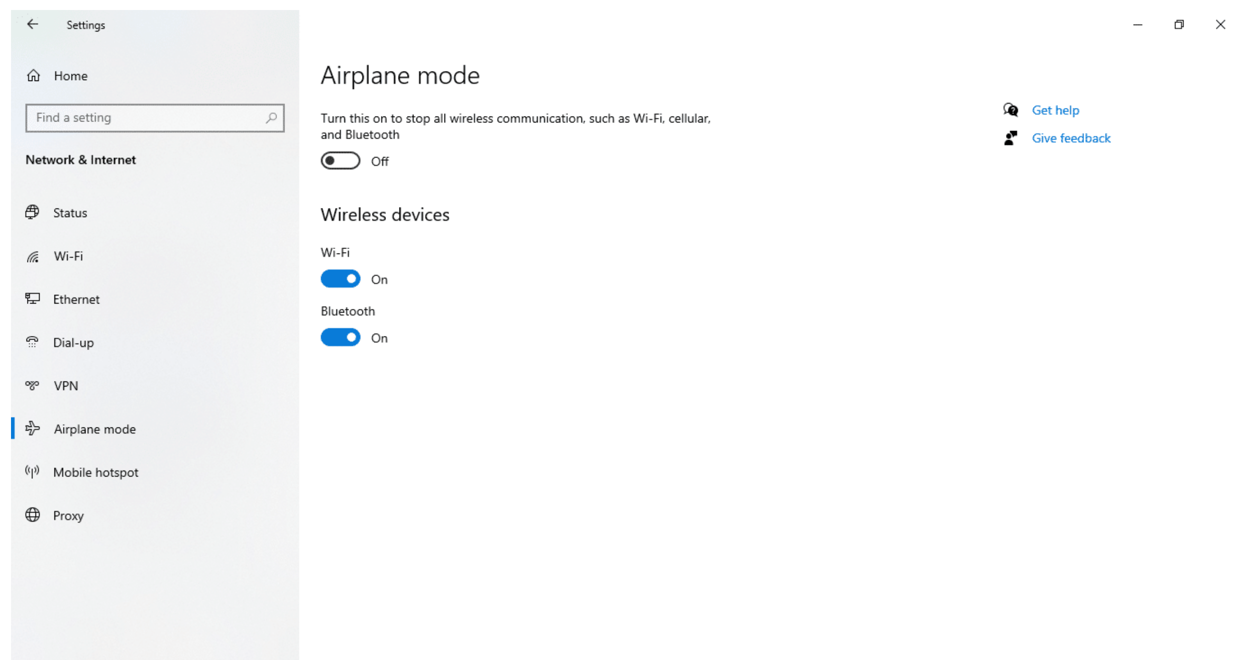
See also  10 Fixes For Skype Won't Open or Respond Error in Windows




- There is a complete Microsoft Update Catalog available online. You can visit the official website.
- Search for Outlook on the website, and you will find the latest updates.
- Make sure to select the architecture your windows follow (36-bit or 64-bit).
- Go ahead and download the update manually and install it.
- You will have to restart the PC.
- If you don’t know about your Operating System Architecture, open settings. Windows Key + I, and search ‘About’ in the search bar. That will pop up the system info.
- There, you will find information about operating system architecture.

Installing updates should solve the issue. If it doesn’t, then move onto the other solutions provided.

## 2. Launch Outlook Without The Internet




This has nothing to do with the speed of your internet. Outlook stuck on loading profile has nothing to do with the bandwidth at all. But some users have figured out one of the problems.

Outlook attempts to connect to a specific service each time it launches. This online service is often inaccessible. As a result, you get stuck on the loading screen. It is some kind of a bug that needs to be fixed, but we can’t expect Microsoft to provide one fast enough.

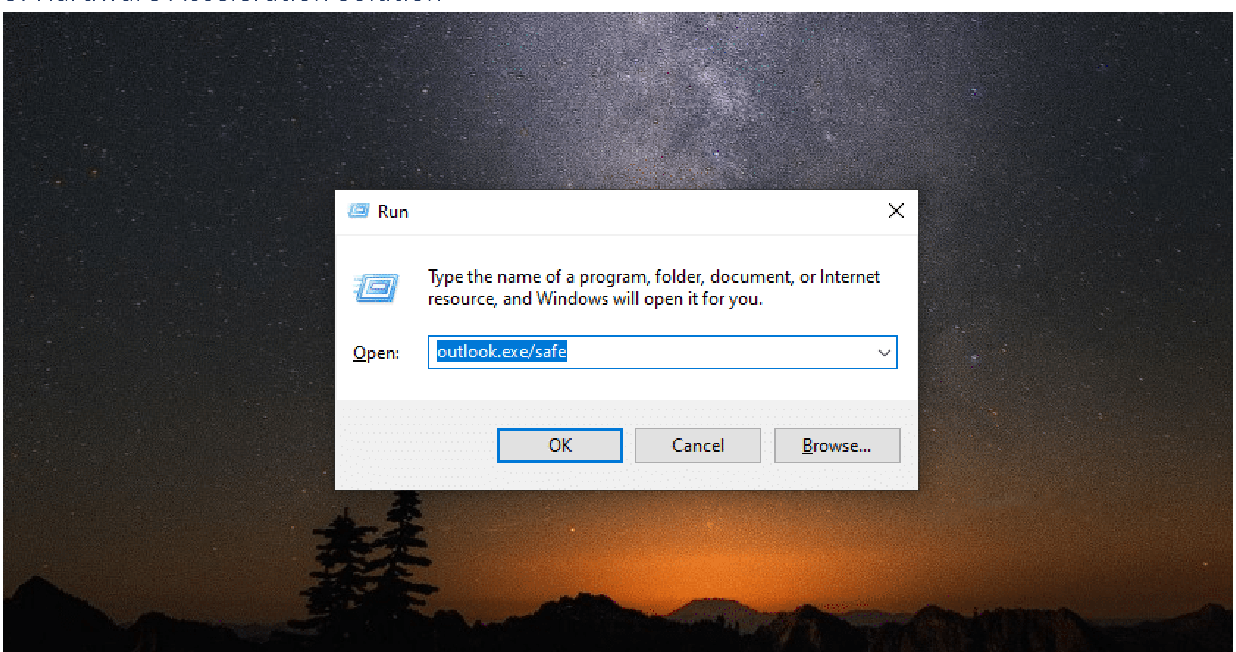
So, what can you do?

Well, you can use a very simple step. Go ahead and disconnect the internet before launching Outlook. Whether it's LAN or Wi-Fi, make sure to disconnect.

After doing so, try to relaunch Outlook. It should load and work fine. But it is just one of the solutions. If it doesn't work, move on to another solution.

Remember, you can also use airplane mode. For this, you have to go to the search bar and find Airplane more, activate it. Then launch Microsoft Office Outlook.

### 3. Hardware Acceleration Solution




Your computer's hardware acceleration is to boost graphic performance. It enhances the visual appeal of any app, and this applies to Outlook. Yes, even if it doesn't need much graphical performance, it uses hardware acceleration.

Hardware acceleration is excellent if you have a mid-range to the high-end system. But, if you have a low-spec system, it can take a massive toll on it. You might face frequent lags, crashes, and system freezing. It's because your system can't support hardware acceleration.

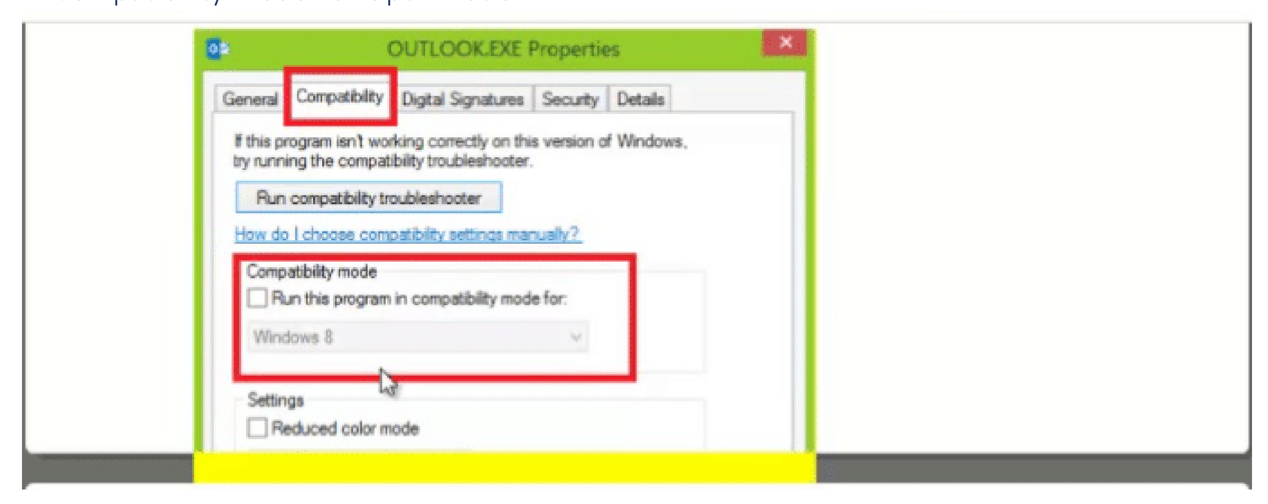
This can also result in the same Outlook stuck on loading profile screen issues. So, it is better to disable hardware acceleration for Outlook.

How to do that? Follow these steps:

- Launch the Run command bar. Press Windows key + R keys. The window key is the one with the logo.
- Type Outlook.exe/safe and press enter. This will launch Outlook in safe mode.
- Your Outlook will most likely launch. But you're not done yet.
- Go to File from the Menu and choose Options.
- Go to Advanced and find Display. There, you will find 'Disable Hardware Graphics Acceleration.'
- Make sure to check it (activate it).
- Save your changes and restart Outlook without the safe mode.

This should solve the issue. As mentioned, if it doesn't work, you also learned how to launch Outlook in Safe mode.

## 4. Compatibility Mode For Optimization




This step is like finding updates. As you update automatically or manually, it might still not have fixed the issue. You may have to optimize the app. Even though Outlook is a Microsoft product, it is more of a third-party app.

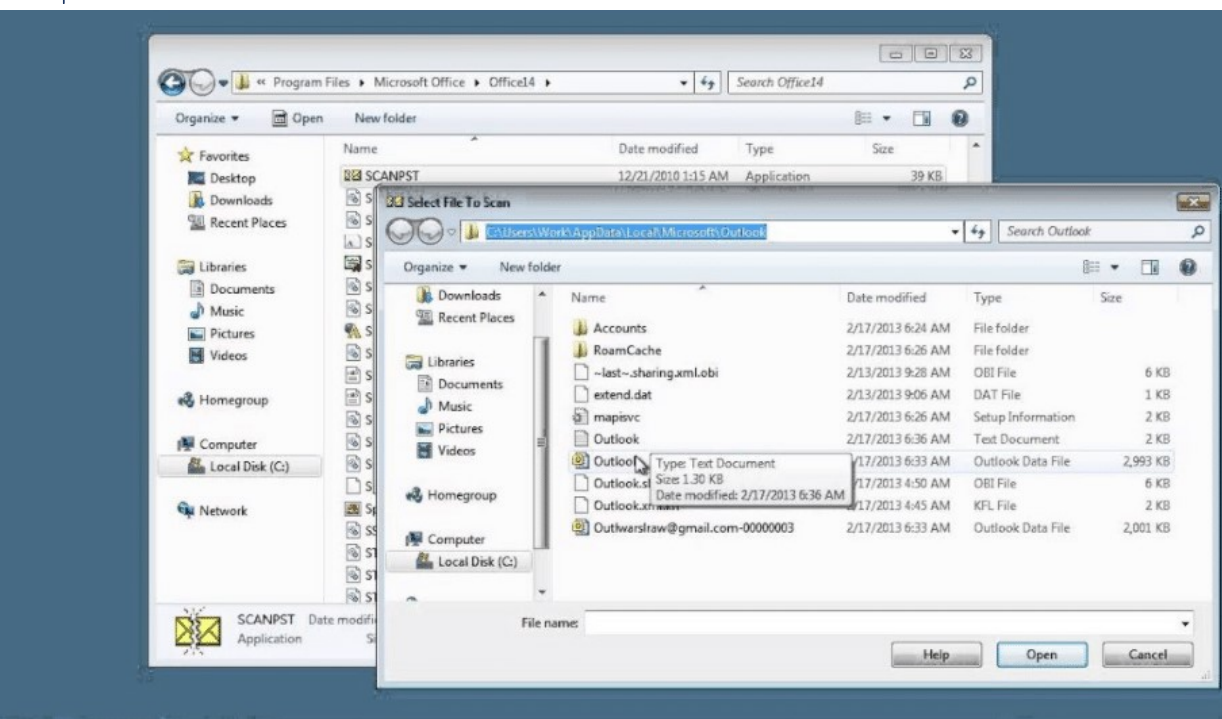
Hence, you will have to make some adjustments via compatibility mode. For this, you will have to launch Outlook as an admin. Here is a quick guide to help you:

- Right-click on the Microsoft Office Outlook icon and click on Properties.
- Go to the Compatibility tab. Click on 'Run this program in compatibility mode for.'
- Choose your windows or Windows 7. Either one will work. Now, go ahead and run as administrator.
- There is another check box for it. 'Run as administrator.' Click on it to activate it.

See also  10 Fixes For Discord Not Opening On Windows

After that, everything else should be easier. The optimization and compatibility should fix the problem. If not, just move ahead with other fixes.

## 5. Repair The Files



File errors related to Outlook and other apps aren't related to system file errors. Many people make the mistake of using system file checkers and repair tools. That won't work for your apps like Outlook.

If you didn't have any luck solving the issue so far, it's time for this method. Personal Storage Table (PST) is the format Windows uses to store personal files. This applies to any Office app, including Outlook.  If you're incapable of operating, launching, or using Outlook, check for PST. The files are likely corrupted or damaged.

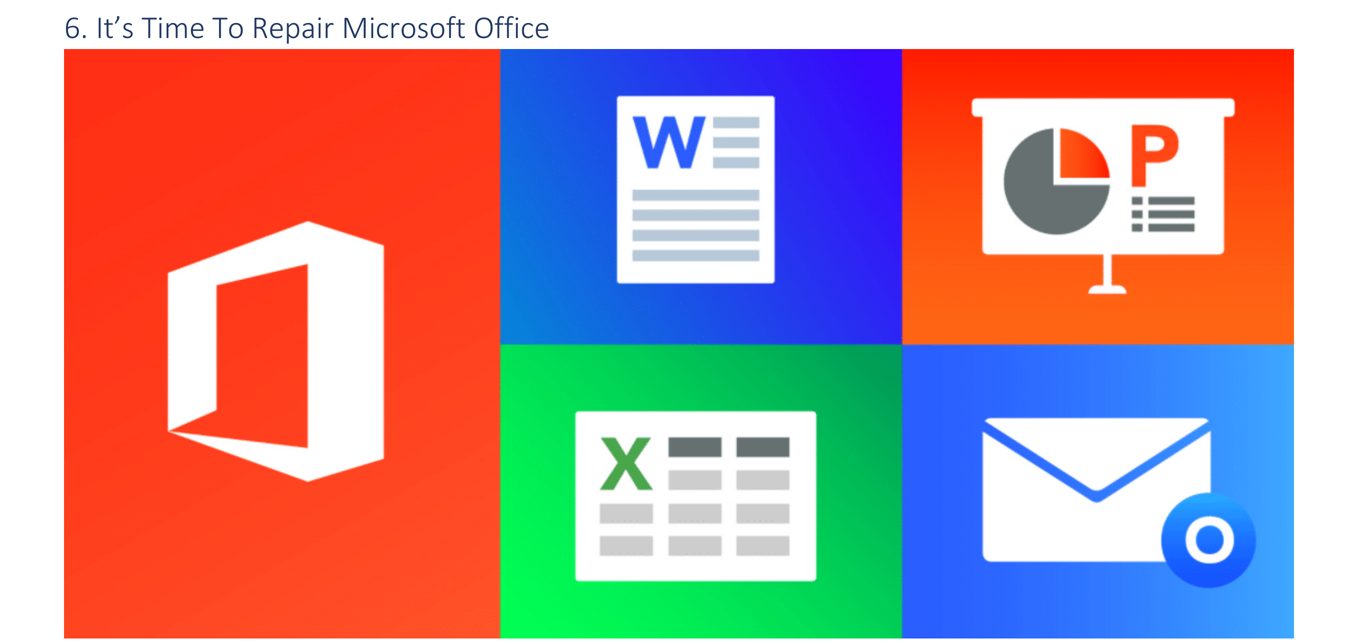
For this, you will have to run the Inbox repair tool. But remember, you can't check for all the files through it. You have to scan an app's file individually. In this case, it's Outlook. How? Follow these steps:

- Make sure to close Outlook entirely. To double-check, open Task Manager. Find Outlook and end the process.
- Go to Windows Logo (Start Menu) and type 'Scanpst.exe.' This will bring results. Click on it to launch it.
- If you don't have it already, it will show internet results. You can download it from there.
- After launching it, select the' Browse' option. Find the Outlook folder and select them.
- In file extensions (drop-down, usually), select PST.
- The tool will automatically scan and repair every PST file.

After finishing, you can restart your computer. Relaunch Outlook to see if it works. If you still face no luck, other solutions are waiting for you.

As a general rule of thumb, make sure to make a backup of the scanned file before repairing it.

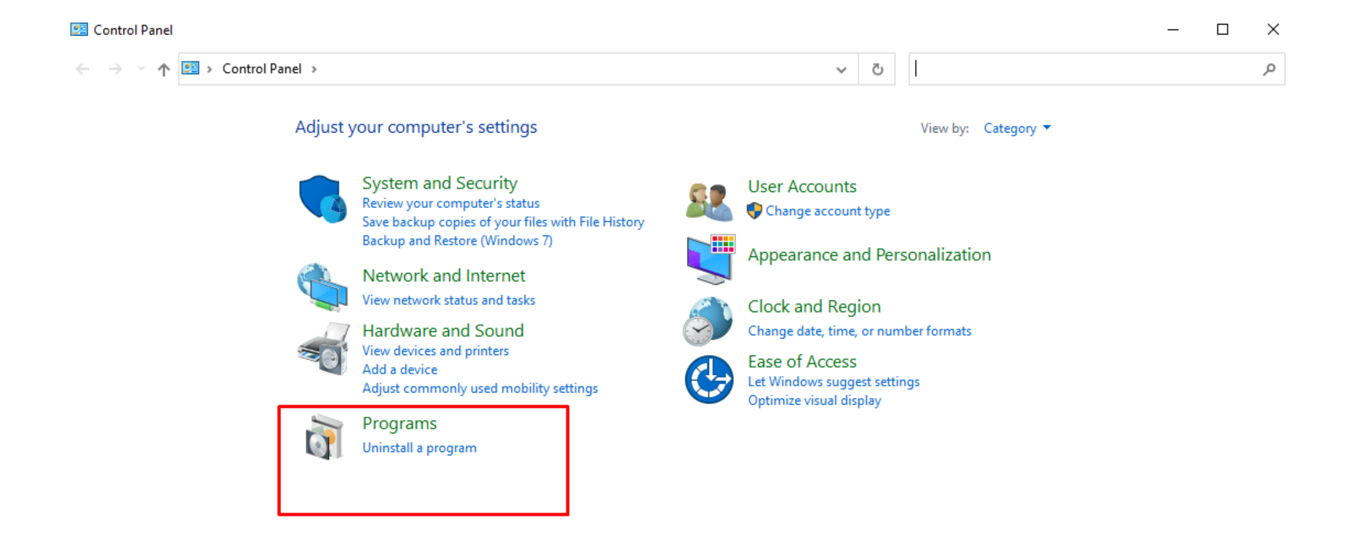
## 6. It's Time To Repair Microsoft Office




Even the repairs don't seem to work? That's alright. It is time for you to take another measure. You have to indulge in a more holistic approach.

The first step that you can take is to reinstall Outlook entirely from your system. You know the drill:

- Press Windows + I and go to Apps. Find Outlook and uninstall it.
- Open Windows (Start Menu), Search For Control Panel. Go to Uninstall programs and do it from there.




You can use either of those options. Then you can install Outlook from Microsoft Store by launching it on your system.

This will repair and give you a fresh Outlook. But if you don't want to do that, there is another option available. This option won't need reinstallation. All you might have to do is repair it, which is the same as installing it again.

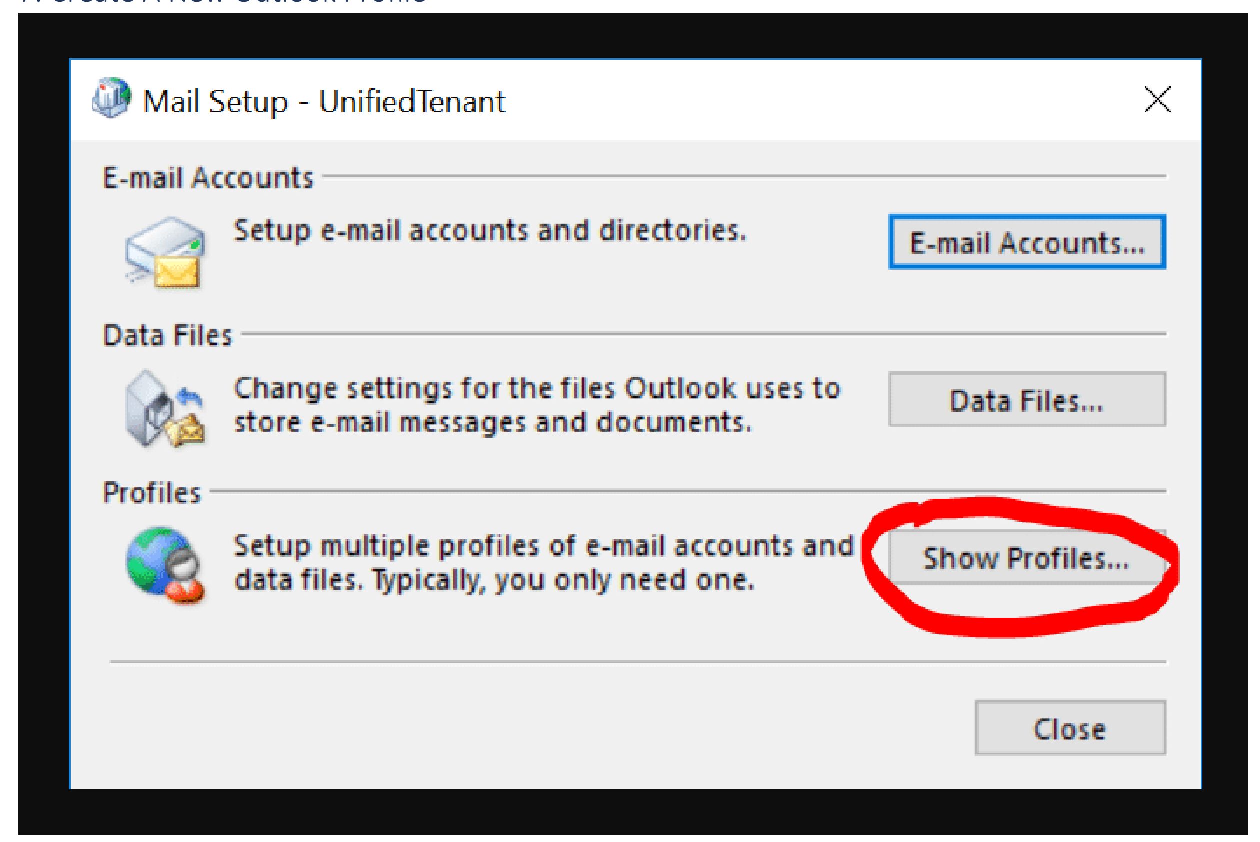
Here is the guide to help you:

- Once again, open the Windows Search Bar (Click on the Windows Icon.)
- Type Control Panel or Control. Open the Control Panel.
- Go to 'Category View' and 'Uninstall A Program.'
- Find and select an office. But from options, choose Change.

This will open an array of instructions and setups. All you need to do is follow the instructions. There will be an option eventually to repair. Select it and move ahead with the settings.

Once you finish, you will have a repaired Outlook. Same as before, make a backup of scanned file before repairing or installing.

## 7. Create A New Outlook Profile




Profiles have become a new way for apps to provide a personalized experience. You can create a profile and customize it to meet your needs. Similarly, Outlook profile also has many other applications than providing email. It also stores your settings and preferences to impact the performance. Even the visuals of your Microsoft Outlook depend on these settings.

See also  6 Easy Steps to Delete Calendar Events on iPhone or iPad in iOS

That's why it is easy to mess up the settings that can cause an error or more. Where does that bring you? It's time for you to create a new profile.

First, you will have to create a new profile and then delete the old Microsoft Outlook profile. Like this, you can then transfer all your accounts to the new profile.

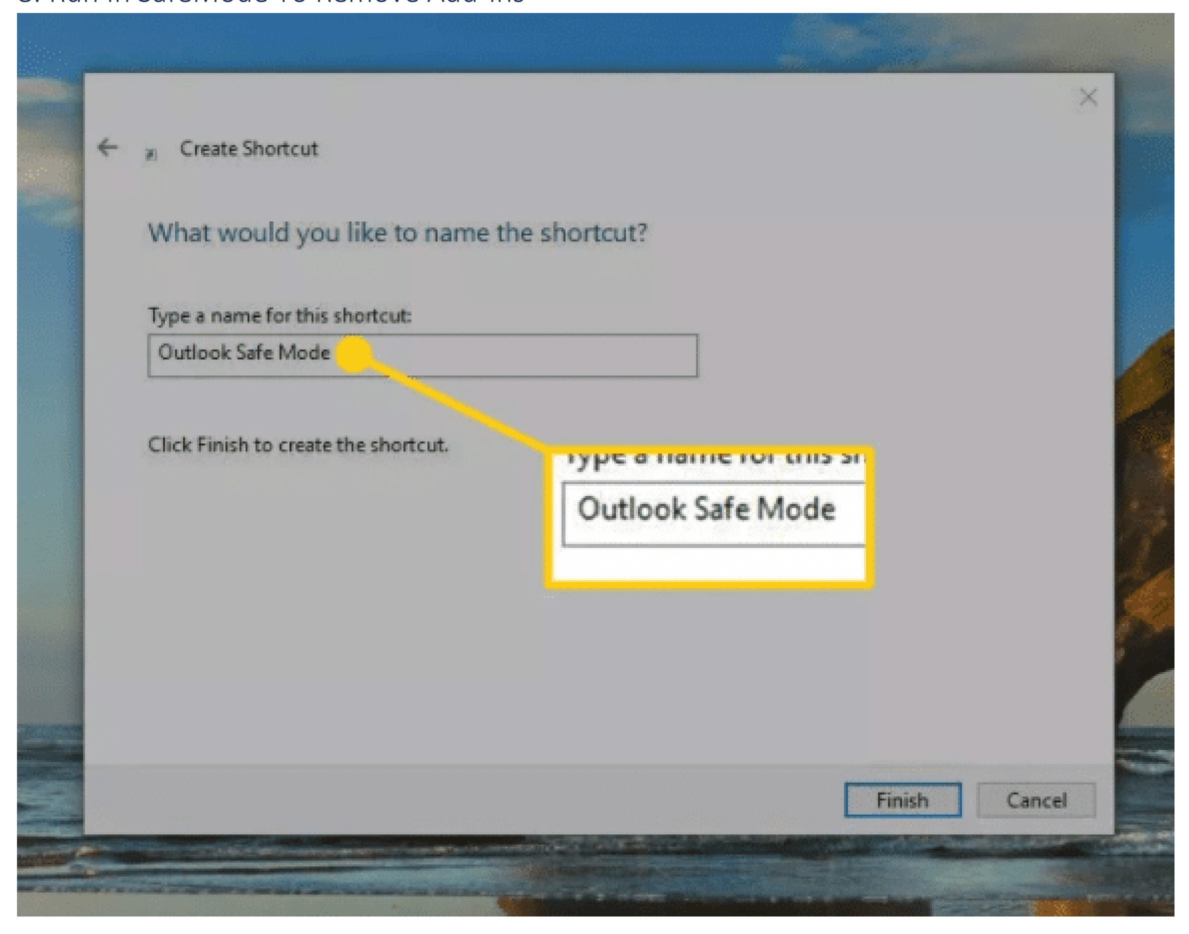
Are you confused about how to change your Microsoft Outlook profile? Here is a quick guide:

- First, you need to close Outlook completely. Make sure to end it via Task Manager.
- Then open your Control Panel by following the previously mentioned steps.
- Go to your User Accounts options. Then find Mail among all the options.
- Open it and click on 'Show Profiles,' then click on Add.
- Now you have to create a new profile name and click okay.
- You will return to Show profiles. From there, click on Prompt for a profile to be used.
- Now restart your Microsoft Outlook.

This will prompt you to select a profile. Select the one you have created.

Now, you can use the same method also to delete the previous profile.

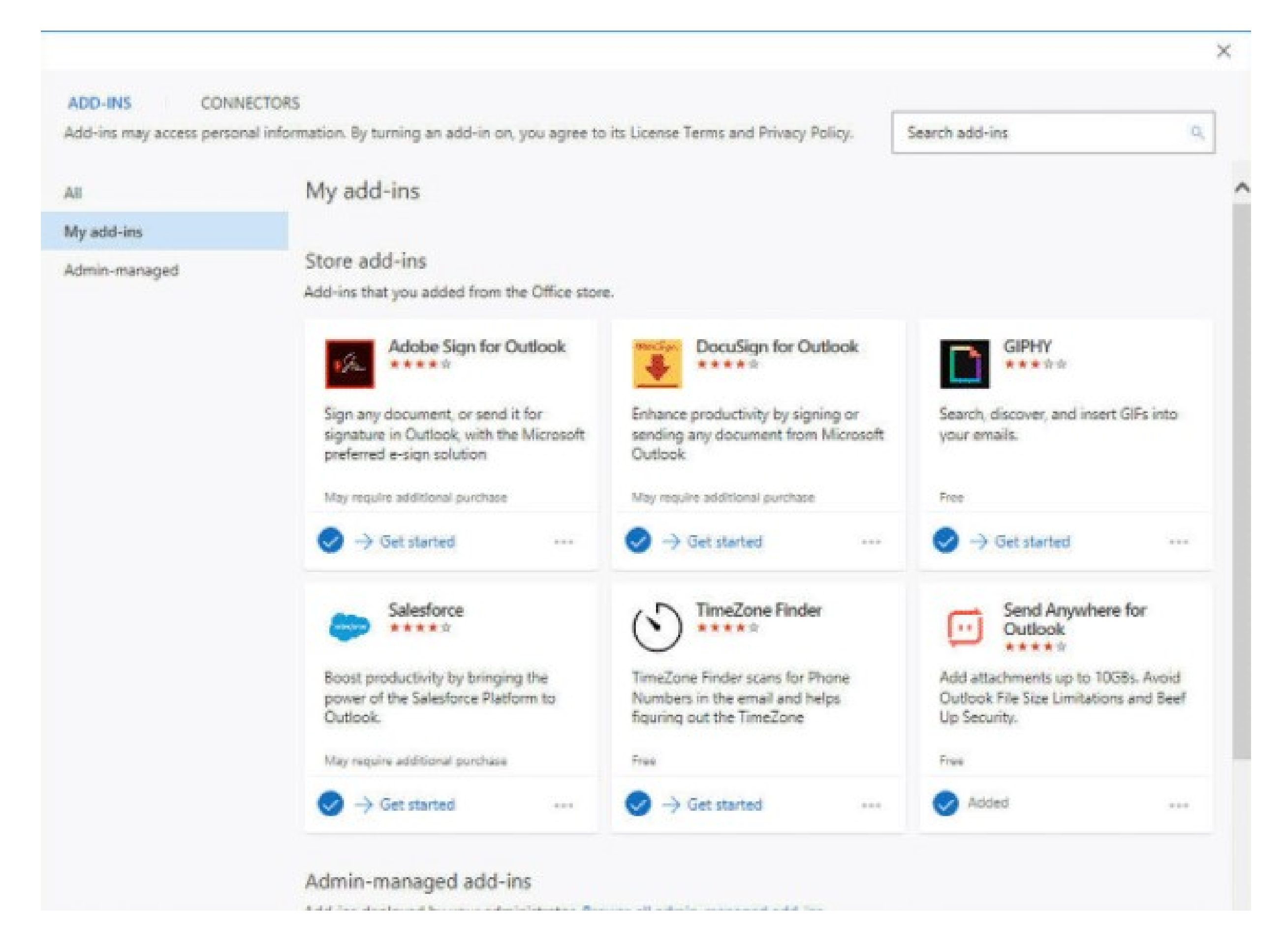
## 8. Run In SafeMode To Remove Add-Ins




Outlook works with add-ins. These can improve the functions of an Outlook and its performance. You get plenty of new features with them. But add-ins are third-party tools and may cause problems with Microsoft Outlook.

If you're still facing the loading profile issue, perhaps try this mode. All you need to do is run outlook in Safe Mode. It will prevent add-ins from loading. How to do that?

- Close your Outlook completely. Use a task manager, as well.
- Press Windows Key + R to get the Run Window. Type Outlook.exe/safe and press enter or click OK. This will launch Outlook in Safe Mode.
- Now, go to Files and find Options. You will find Add-ins in the options. Click on 'COM Add-ins' in the drop-down menu and click Manage.
- Once you click Go, you will have a pop-up window appear. Now, all you need to do is uncheck all the add-ins. Then click okay. This will disable all the add-ins.




Now restart Outlook. This time, not in Safe Mode. See if the loading profile error disappeared. If it did, then you are not done yet.

Now, you need to go to the COM Add-ins option again (follow the instructions above). Then enable the add-ins individually. This will help you to find out the culprit and remove it. After removing the ones you don't need, you can enable the add-ins forever.

## FAQs

### How do I fix Outlook stuck on the loading profile?

Apart from the above-given solution, you can try two more methods. Try to run Outlook in Airplane mode. You should also close all the background applications (unnecessary ones). It will save the PC's performance.

### Why is Outlook not loading my profile?

Some settings, add-ins, or glitches might cause the loading profile issue. You can try to create a new outlook profile. See if that works.

### Why is Outlook stuck on the loading screen?

There can be many reasons, like the glitch in the files. It can be a problem with the navigation panel or other issues. The above-given guide should suffice for most of it.

### Why does it take so long to load my Outlook profile?

Check to see if your computer's specification and internet connection is fast enough. If you've tried all the above-given solutions, reinstalling Outlook might be best. You can also buy a new system or reinstall the OS.